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Contact: Beth Ryan

Phone: (304) 558-2021

ATTORNEY GENERAL PATRICK MORRISEY CAUTIONS CONSUMERS OF CREDIT UNION PHONE SCAMS

Morrisey: Many consumers have received scam phone calls requesting personal bank account information from automated services claiming to be their local credit union.

CHARLESTON — Attorney General Patrick Morrissey warned consumers today of a phone scam circulating in the state, particularly in the Eastern Panhandle region, in which an automated service claims to be a local credit union and requests personal credit card information to verify the account due to an error.

“Con artists make a living on these types of phone calls, so often they may seem credible,” Attorney General Morrissey said. “In cases like these, consumers should hang up and call their local credit union directly.”

Our Office has received numerous calls from consumers regarding telephone calls they have received from scammers claiming to be affiliated with local credit unions. Often the call is made by an automated service stating that some of your personal account information is necessary to verify your account due to an error. The recording then proceeds to request account information including specific credit card and pin numbers. The scammers then deduct money from your account using the information provided.

“Scammers will do almost anything to acquire your personal information,” Attorney General Morrissey said. “Please be aware of this type of potential scam and always use extreme caution when giving anyone access to your personal account information.”

If you have received a call you believe to be a scam, or feel you have been a victim of a scam, call the Attorney General’s Consumer Protection Division at 800-368-8808 or the Martinsburg Office of the Attorney General at 304-267-0239. To file a report online, go to www.wvago.gov

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West Virginia Attorney General's Office
1900 Kanawha Blvd E
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Charleston, WV 25305

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